

# TruStack Managed Monitoring



TruStack Managed Monitoring Services are a Managed IT solution that helps companies track and manage IT infrastructure and systems from a single location. Our managed monitoring service enables TruStack to;

- Provide ProActive monitoring of systems and infrastructure
- Incident reporting
- Scheduled system optimisation
- Maintenance and updates (when necessary)
- Non-intrusive hardware & software diagnostics and information gathering.
- Remote take-over of servers, desktops and infrastructure when resolving problems.

A shared ownership model of IT infrastructure is highly efficient way to ensure smooth delivery of applications to your staff and customers.

TruStack can monitor as much or as little of your infrastructure as you like, giving you **peace of mind** that your systems are looked after, whilst you run your day to day line of business applications.



TruStack have a dedicated team of analysts who triage problems alongside the vendors, when necessary, and are available 24/7 365 days a year for high-priority incidents.

This managed solution helps to **forecast problems before they become severe** enough to impact business.

For those who already have IT departments, we can augment these teams with proactive monitoring services whereby we communicate issues or indicators of failure before they become an issue working in **collaboration as an extension to your team**.

## Benefits of TruStack Managed Monitoring

- ProActive Maintenance - minimal downtime
- Quick Incident Response
- Rapid Problem Resolution
- Automated Maintenance
- Detailed Reporting
- Peace of Mind



TruStack Managed Monitoring Supports



Server



Storage



Firewalls



OS Systems



Anti-Virus



Switches



Back-ups



Desktops